



# Bishop Patricia Sappor

## Banking & Corporate Executive

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Rt Rev, Mrs Patricia Sappor is a seasoned banking and corporate executive with over three decades of professional experience spanning banking operations, finance, customer service management, marketing communications and institutional leadership. She is widely recognized for her strategic leadership, operational expertise and proven ability to drive organizational growth and transformation.

She served as Director of Finance for Action Chapel Int Prayer Cathedral where she led the Church's financial management functions, including budgeting, financial reporting and long-term financial sustainability initiatives.

Before joining Action Chapel International, Bishop Sappor built an accomplished career with Ecobank Ghana and the Ecobank Group, serving for over two decades in several senior leadership roles.

Her positions included Regional Head of Marketing and Communications for Anglophone West Africa, (Ghana, Gambia, Sierra Leone and Liberia), Group Head of Client Engagement and Contact Centers, Branch Management, Post Integration Manager, Treasury Operations, Trade Services and in these capacities, she spearheaded customer service transformation initiatives across twenty-five African countries and played a pivotal role in the Centralisation of Ecobank Group's Operations and processes, establishment and management of contact centers across the Ecobank network.

Earlier in her career, she worked with the Bank for Housing and Construction, where she developed extensive expertise in Credit Risk Management, Credit administration, treasury operations, customer relations and branch operations.

She is a Fellow of the Chartered Institute of Bankers, Ghana after obtaining her Associate Banker status with the London Institute of Banking and Finance, UK 1995, having schooled at City Banking College UK. She is also an alumna of the University of Leicester, UK, where she graduated with MBA (Finance Option) and also holds a CPD diploma in Public Relations and Reputational Management with the London School of Public Relations, UK.

Throughout her career, she has remained committed to service excellence, operational efficiency and institutional transformation, earning recognition for her significant contributions to driving Customer Centricity and organizational growth.

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