

## **Our Commitment to You During Covid-19 Pandemic**

March 25, 2020 – Accra. During the last couple of weeks, we have received several updates regarding the emergence of the novel coronavirus, COVID-19, in Ghana. As an institution, we are giving this public health emergency all the seriousness it deserves.

For additional information about COVID-19, please visit the Ghana Health Service's dedicated COVID-19 website.

## We're here to help

With COVID-19 beginning to impact our communities and daily lives, we want to assure you that we are monitoring developments very closely and our number one priority at InvestCorp is to support the safety and well-being of our clients and employees. Thus, we want to take this opportunity to share some of the measures we have put in place, in response to the situation, which include:

- keeping our offices open with only essential staff at post (all other staff are working from home) while observing the recommended social distancing protocols
- providing hand sanitizers in the banking hall for all visitors and employees
- processing all payments electronically via bank transfers\* only

## Managing your investments

We also understand the concerns you may have about how COVID-19 will impact your investment with us thus we strongly encourage you to use any of our electronic channels listed below which are convenient, easier and faster to manage your account(s).

| Questions & Requests   | Email sales@investcorpgh.com  |
|------------------------|---|
| Investment add on      | Option 1 - Bank Transfer  Absa Bank Ghana Limited, Ridge Branch InvestCorp Mid-Tier Fund A/C: 75-1048181 InvestCorp Money Market Fund A/C: 75-1014554  Option 2- Mobile Money If you haven't enrolled on our platform, it only takes a few minutes.  Dial *711*710# |
| Payment of redemptions | Please note that redemptions will <b>only</b> be paid electronically through bank transfers*  *Bank transfers attract a fee of GHS5 for standard and GHS10 for urgent   |

We encourage you to stay safe but please do not hesitate to contact us on **0302 50 90 45**, if you have any questions.

We are committed to being responsive to your needs as the situation evolves and remain prepared to serve you.

Sincerely, InvestCorp